



OPERATIONAL PERFORMANCE SOLUTIONS, INC.

*Experienced Lean Practitioners
True to the Founding Principles of Lean*



Capabilities Statement

OPS specializes in Lean Process Improvement based on the principles of the Toyota Production System (TPS). Our team of experts participated in the ground-breaking Lean transformations that revolutionized American industry when TPS was first implemented in the United States. We work shoulder-to-shoulder with clients to identify and remove waste from processes, empower employees, and build a culture of continuous improvement to strengthen organizational performance.



CUSTOMERS

- ◆ Veterans Administration Medical Center
- ◆ Valley Health
- ◆ Maryland Science Center
- ◆ Carroll Co. (MD) Dept. of Economic Development
- ◆ Howard County (MD) Public Schools
- ◆ Plasan Carbon Composites
- ◆ West Virginia University Hospitals
- ◆ City of Baltimore (MD)
- ◆ Greater Baltimore Medical Center
- ◆ Columbia (MD) Workforce Center

SERVICES OFFERED

- ◆ Lean Process Improvement
 - ◆ Leadership Development
 - ◆ Training
 - ◆ Implementation Services
- ◆ Information Technology Support
- ◆ Customized Training

SECTORS SERVED



Government

Healthcare



Manufacturing

Finance & Administration

WHAT OUR CLIENTS ARE SAYING:

"OPS personnel work with your staff and are beside them day in and day out...I have worked with many consultants over my 25 years and this is by far the best consultant group I have worked with. My staff like them and they have made many changes even in a 90 day period."

- Operations Manager

FEDERAL CODES

DUNS: 004043141
CAGE Code: 5XXA6
TIN: 26-3390611

NAICS Codes:
541611, 541614,
541690, 519190,
611430